THE ROYAL SENSES
RESORT & SPA CRETE
CURIO COLLECTION by Hilton

HOTEL FACT SHEET 2025

Official Hotel Name	The Royal Senses Resort & Spa Crete, Curio Collection by Hilton
Official Rating	5*

THE RESORT

Marketing message	Some say, life is about the people you meet and the things you create. At The Royal Senses Resort & Spa Crete, you meet a joyous circle of like-minded travellers seeking authentic, shared experiences. We have created this entirely new genus of resort for the new nomads who do not journey to Crete simply to escape — but to find, engage, connect. Be part of this community of kindred souls, connected by a renewed sense of ancient mindfulness.
The Resort at a glance	Hiltons first venue into a greek island. The Royal Senses Resort & Spa Crete, Curio Collection by Hilton, located on a hill top close to the charming fisherman's village Panormos on the north west coast of Crete, is a family beach resort with 178 rooms, all with stunning sea views. The accommodation offers a wide range from Deluxe Rooms, Family and Luxury Suites and Villas, all with free WI-FI, mini bar, electronic safe, tea & coffee station and a flat-screen TV among other services. A selection of rooms offer shared or private pools. The Royal Senses Resort features 1 main restaurant (Buffet) and 3 a la carte Restuarants, wine cellar with a great variety of local and more labels, 24hours room service, 3 Bars, 2 tennis courts, 6 public outdoor swimming pools, a waterpark with kids pools and 1 heated indoor swimming pool (for SPA treatments, with extra charge). A fully equiped kids club and a rounds up the perfect family experience. On the resorts premises a small variety of shops and mini market can be found . Private Dinners or Wedding Ceremonies can be organized within the resort.

CONTACT DETAILS

Hotel Address	Panormos, Gerpotamou, 74057 Rethymnon, Crete
Reservations	**Telephone**: 0030 28340 55000 - **Email**: reservations@numohotels.com
Hotel	**Telephone**: 0030 28340 55002 - **Email**: info@troulisroyalcollection.com
Sales	**Telephone**: 0069 73494947 - **Email**: m.argyriou@numohotels.com
Web Page	https://theroyalsenses.troulisroyalcollection.com
Google Maps	35.41657, 24.67760

ACCESSIBILITY

Airport	**HER** Heraklion International Airport "Nikos Kazantzakis"	**CHQ** Chania International Airport "Daskalogiannis"
Distance from the airport	58 Kilometers	80 Kilometers
Transportation Time	1h	80 min
Nearest Town	Panormos: 3 Kilometers; Rethymno: 18 Kilometers	

SEASONALITY

Opening Dates	May - October

BUILDING

Constructed	2021
Last Renovation	

HOTEL FACILITIES	Y/N	INFO	CHARGE	
24 hour reception	Yes	Main Building		
Housekeeping service	Yes			
Turndown Service	On selected room types			
Handicapped facilities	Yes			
Non Smoking rooms	Yes			
Pets allowed	No			
Security	Yes	24 Hours		
CCTVs	Yes	Public Areas		
Lounge	Yes	Main Building		
Elevator	Yes	Main Building		
Teleferic	Yes			
Air Condition	Yes			
Internet	Yes	Rooms & Public Areas	Extra charge:	No
Parking Facilities	Yes	Hotel Premises	Extra charge:	No
Hairdresser	Yes	On Request	Extra charge:	Yes
Mini Market	Yes	Main Building	Extra charge:	Yes
Car/Scooter rental Service	Yes	Reception Desk	Extra charge:	Yes
Bike rental service	Yes	Reception Desk	Extra charge:	Yes
Room service	Yes	24 Hours	Extra charge:	Yes
Electricity	Yes	220W		
Laundry service	Yes		Extra charge:	Yes
Fire safety compliant	Yes			
Safe at reception	No			
Medical assistance	Yes	On request	Extra charge:	Yes
Beauty salon	Yes	On request	Extra charge:	Yes
Butler service	Yes	On request	Extra charge:	Yes
Library	Yes	Main Building	Extra charge:	No
Beach (man made marina)	Yes	Available at Sister Property The Royal Blue (3 walking minutes, frequent shuttle service)		
Meeting Room	No	Available at Sister Property The Royal Blue (3 walking minutes)	Extra charge:	Yes

		Live greek & international music, DJ pool parties, Evening Shows (daytime, Group Fitness, Aqua fitness, Pilates, Beach	**Extra charge:**	
Entertainment	Yes	parties, Mini disco (for kids)		No
Kids Club	Yes		**Extra charge:**	No
Souvenir Shop	Yes		**Extra charge:**	Yes
Jewerly Shop	Yes		**Extra charge:**	Yes
Boutique	Yes		**Extra charge:**	Yes
Aqua Park	Yes		**Extra charge:**	No

RESTAURANTS

Total Number of restaurants	4
Main Restaurant	**Gea**
Type of cuisine	International, mediterrenean, local cuisine & organic products
Operation Hours	**Breakfast**: 07:30 - 11:00 | **Dinner:** 18:30 - 21:30
Breakfast	Buffet
Dinner	Buffet
Cretan Theme Restaurant	**Mitato**
Type of cuisine	Cretan traditional plates, focussed on Lamb dishes
Operation Hours	**Dinner** 19:00 - 23:00 / Open daily / reservation required
Vegeterian menu	Yes
Diet menu	On request
Gluten free menu	On request
Kids menu	Yes
Todlers menu	On request
Terrace	Yes
Smoking - Non smoking area	Non Smoking
Room service	No
Fine Dining	**Cretamos**
Type of cuisine	Traditional recipies with a modern twist and paired wines
Operation Hours	**Dinner** 19:00 - 23:00 / Open 6 days per week / reservation required
Details	With the menu created by Michelin starred Pavlos Kyriakis, Cretamos restaurant features also Wine Cellar with a huge variety of local and international wine labels.
Vegeterian menu	Yes
Diet menu	On request
Gluten free menu	On request
Kids menu	Yes
Todlers menu	Yes
Terrace	Yes
Smoking - Non smoking area	Non Smoking
Room service	No
Pop Up Restaurants	**Platia**
Type of cuisine	Pop Up Restaurants featuring choices of pasta, meat, snacks, meze and desserts dishes (Snacks|Lunch) - Sea & fish menu (Dinner)
Operation Hours	**Snacks/Lunch** 10:30-18:00 / Open daily - **Dinner**: 19:00 - 23:00
Vegeterian menu	Yes
Diet menu	On request
Gluten free menu	On request
Kids menu	Yes
Todlers menu	On request
Terrace	Yes
Smoking - Non smoking area	Non Smoking
Room service	No

BARS & CAFES

Total Number of outlets	3
Lobby bar	**Zeno**
Open Hours	10:00 - 01:00
Details	Signature Cocktails & Beverages
Snack Bar	**Sphere**
Open Hours	10:00 - 18:00
Details	Cocktails, Beverages & Snacks
Pool Bar	**Euphoria**
Open Hours	10:30 - 18:30 (10:30-23:00 during high season)
Details	Signature Cocktails & Beverages

FOOD AND BEVERAGE HIGHLIGHTS

Floating Breakfast
Private wine tasting sessions
Private dinner for 2 at our beach
Private dinner for 2 in the room (in room dining)
Special theme nights at our a la carte restuarants, with degustation menu and wine pairing

PURE SENSES SPA

Open Hours	10:30 - 19:00

Details	4 Treatment Rooms (2 wet, 2 dry), 2 Treatment Suite for Couples (wet, dry), Sauna, Cretan Hammam, Steamroom, Relaxation Area				
Heated indoor Pool for Thalassotherapy	Yes		Extra charge:	Yes	
Facial Treatments	Yes		Extra charge:	Yes	
Body Treatments	Yes		Extra charge:	Yes	
Massage Treatments	Yes		Extra charge:	Yes	
Deep Tisue Massages	Yes		Extra charge:	Yes	
Couple Massage	Yes		Extra charge:	Yes	
Reflexology Massage	Yes		Extra charge:	Yes	
Signature Massage (Cretan ingredients)	Yes		Extra charge:	Yes	
Herbal stamps	Yes		Extra charge:	Yes	
Hair Dresser	Yes	upon request	Extra charge:	Yes	
Hand & Foot care	Yes		Extra charge:	Yes	

SWIMMING POOLS

Number of Public Swimming Pools	6				
1. Main Swimming Pool #1	10:00 - 18:00				
Details	Sweet Water:	Yes	Heatable	Yes	
2. Main Swimming Pool #2	10:00 - 18:00				
Details	Sea Water:	Yes	Heatable	No	
3. Public relax Pool - (Quiet Zone y16+) #3	10:00 - 18:00				
Details	Sea Water:	Yes	Heatable	No	
4. Kids public Pool #4	10:00 - 18:00				
Details	Sweet Water:	Yes	Heatable	Yes	
5. Aqua park Pool #5	10:00 - 18:00				
Details	Sea Water:	Yes	Heatable	No	
6. Aqua Park Pool #6	10:00 - 18:00				
Details	Sweet Water:	Yes	Heatable	No	

FITNESS & SPORT FACILITIES

Fitness Area				
Open Hours	24 hrs			
Details	Indoor Fitness Center, Fully equiped with state of the art equipment & facilities, TRX outdoor installation, Pilates & Yoga area			
Fitness group sessions	Yes	Weekly Program	Extra charge:	No
Personal Training Sessions	Yes	On request	Extra charge:	Yes
Tennis Court (Grass)				
Open Hours	10:00 - 22:00			
Details	Inhouse, Only with reservation, Equipment available at the reception			
Tennis Lessons	Yes	On request	Extra charge:	Yes
Sports outside the hotel premises				
Scuba Diving	Yes		Extra charge:	Yes
Mountain Biking	Yes		Extra charge:	Yes
Watersports	Yes		Extra charge:	Yes
	Waterskiing, jet-skiing, banana, pedal boating, and windsurfing are available by external partner outside the hotel area.			

KIDS FACILITIES

Kids Club	
Open hours	10:00 - 18:00
Details	Indoor and Outdoor area
Aqua Park -	
Open hours	10:00 - 18:30
Details:	For older kids|teenagers with 3 slides, pool with sea water, not heated For smaller kids with a toy and 2 slides, pool with sweet water, not heated

ACCOMMODATION

Total Number of Rooms	178
All rooms feature:	Air condition, free WiFi, SAT-TV, minibar (at extra charge), free safe, coffee/tea making facilities with Espresso machine, bathroom with rain shower, hairdryer, bathrobes and slippers, direct dial telephone (at extra charge), iron, iron Board, 1st child or 3rd adult will be accommodated in sofa beds, 2nd child and 4th adult (where applicable) sleeps on sofa beds or extra beds.
VIP Benefits	Guests booked in a Royal Senses Villa with infinity private Pool, Elite Suite with infinity private Pool or a Grand Villa with private Pool receive our Royal Benefits: VIP check-in, Turn-down service, Welcome basket and goodbye gift, Invitation to our weekly cocktail reception with the resort's management

1. Deluxe Room		View:	Sea	area sq.m.: 32	Outdoor Space	Balcony
Type of bed:	King Size		Occupancy		Max 2 Adults + 1 Adult or 1 Child	

	Tradition and modernism, rough and smooth, local with international. These are some of the contradictions combined beautifully in the Deluxe Room to evoke feelings of familiarity and excitement. We blend the old with the new, always using natural materials to help you create your best holiday memories. The cozy room with an open horizon to the sea, this is your place to be.
Technical info	Deluxe Rooms are located in an adjoining building with Sea View, with 32 sq.m they feature a king size bed and 1 sofa bed, air condition, free WiFi, SAT-TV, minibar (extra charge), free safe, coffee/tea making facilities with Espresso machine, open plan bathroom with seperate rain shower, seperate Toilette, hairdryer, robes and slippers, direct dial telephone (at extra charge), Iron, Iron board

2. Deluxe Room with Private Pool	View:	Sea	area sq.m.: 32	Outdoor Space	Terrace, Individual Pool (Sea water)
Type of bed:	King Size		Occupancy	Max 2 Adults + 1 Adult or 1 Child	

	Life is all about the small (and sometimes big) things, isn't it? Just like finding the perfect room for your Cretan holidays, balancing between luxury and coziness in the most sophisticated way. Welcome to the Deluxe Sea View with Private Pool, spacious enough to offer everything you need for a short or long stay and equipped with an amazing private pool to make a perfect stay even better!
Technical info	Deluxe Rooms with private pool are located in an adjoining building with Sea View, with 32 sq.m they feature a king size bed and 1 sofa bed, air condition, free WiFi, SAT-TV, minibar (extra charge), free safe, coffee/tea making facilities with Espresso machine, open plan bathroom with seperate rain shower, seperate Toilette, hairdryer, robes and slippers, direct dial telephone (at extra charge), iron, iron board, a terrace with private pool, sunbeds and wooden sunshade.

3. Family Suite	View:	Sea	area sq.m.: 40	Outdoor Space	Balcony
Type of bed:	King Size		Occupancy	Max 2 Adults + 2 Children OR 3 Adults	

	Traveling with family for holidays can be challenging at times, mostly when it comes to making the most out the space available. With the Family Suite, you will not have to worry about any practicalities. All you need to do is gaze upon the view and decide how you want to spend your (relaxing) day with us.
Technical info	Family Suites are located in an adjoining building. With 40 sq.m they feature a bedroom with king size bed, a sitting area with 2 sofa beds, seperated by a sliding door, air condition, free WiFi, SAT-TV, minibar (extra charge), free safe, coffee/tea making facilities with Espresso machine, open plan bathroom with seperate rain shower, seperate Toilette, hairdryer, robes and slippers, direct dial telephone (at extra charge), iron, iron board.

4. Grand Deluxe Room with Shared Pool	View:	Sea	area sq.m.: 38	Outdoor Space	Terrace, Shared Pool (Sea water)
Type of bed:	King Size		Occupancy	Max 2 Adults + 1 Adult or 1 Child	

	Life by the pool can be so much fun, especially when it comes as part of our deluxe, slightly bohemian and definitely spacious Grand Deluxe Rooms. The natural materials complement the low-key design and elements such as the sleeper-lounge chair will help you switch off instantly. Now, where's your swimsuit?
Technical info	Grand Deluxe Rooms are located in an adjoining building with Sea View, with 38 sq.m they feature a king size bed and 1 sofa bed or sleeping chair, air condition, free WiFi, SAT-TV, minibar (extra charge), free safe, coffee/tea making facilities with Espresso machine, open plan bathroom with seperate rain shower, seperate Toilette, hairdryer, robes and slippers, direct dial telephone (at extra charge), iron, iron board, Terrace with access to a shared pool (for 5 Rooms), sunbeds and wooden sunshade.

5. Grand Deluxe Room	View:	Sea	area sq.m.: 38	Outdoor Space	Balcony
Type of bed:	King Size		Occupancy	Max 2 Adults + 1 Adult or 1 Child	

	You know what's better than a very chic and spacious Grand Deluxe Room? A Grand Deluxe Room with unobstructed views to the awe-inspiring beauty of the Aegean sea. With its meticulously designed spaces for maximum comfort, you might be tempted not to leave your room at all. We won't blame you…
Technical info	Grand Deluxe Rooms are located in an adjoining building with Sea View, with 38 sq.m they feature a king size bed and 1 sofa bed or sleeping chair, air condition, free WiFi, SAT-TV, minibar (extra charge), free safe, coffee/tea making facilities with Espresso machine, open plan bathroom with seperate rain shower, seperate Toilette, hairdryer, robes and slippers, direct dial telephone (at extra charge), iron, iron board.

6. Grand Deluxe Room with Private Pool	View:	Sea	area sq.m.: 35	Outdoor Space	Terrace, Individual Pool (Sea water)
Type of bed:	King Size		Occupancy	Max 2 Adults + 1 Child	

	The best way to enjoy unobstructed views to the aegean sea is while you relax in the very own private pool of your Grand Deluxe room. With its meticulously designed spaces for maximum comfort for indoor and outdoor, it has all you need for an unforgettable cretan holiday - hasn´t it?
Technical info	Grand Deluxe Rooms with private pool are located in an adjoining building with Sea View, with 35 sq.m they feature a king size bed and 1 sofa bed or sleeping chair, air condition, free WiFi, SAT-TV, minibar (extra charge), free safe, coffee/tea making facilities with Espresso machine, open plan bathroom with seperate rain shower, seperate Toilette, hairdryer, robes and slippers, direct dial telephone (at extra charge), iron, iron board, a terrace with private pool, sunbeds and wooden sunshade.

7. Grand Villa with Private Pool	View:	Sea	area sq.m.: 70	Outdoor Space	Balcony & Terrace, Individual Pool (Sea water)
Type of bed:	King Size		Occupancy	Max 2 Adults + 2 Children OR 3 Adults with 1 Child OR 4	

	As its name suggests, the Grand Villa is an ode to luxury living, the Royal Senses way! A refined getaway for the modern globetrotter, the villa offers design perfection while paying homage to the hotel's Cretan roots. Ample spaces to sleep and relax, with your own private pool allowing you to indulge in some Royal Senses magic.
Technical info	Grand Villas Sea View with private pool are built in maisonette style in an adjoining building, with 70 sq.m they feature a living room with sofa on the ground floor, a bedroom with king size beds on the first floor, air condition, free WiFi, SAT-TV, minibar (extra charge), free safe, coffee/tea making facilities with Espresso machine, 2 bathrooms with rain shower and open plan sinks, hairdryer, robes and slippers, direct dial telephone (at extra charge), iron, iron board, Terrace with private Pool, sunbeds, wooden sunshade and balcony.

8. Elite Suite Sea View with infinity Private Pool	View:	Sea	area sq.m.: 48	Outdoor Space	Terrace, Individual Pool (Sea water)

Type of bed:	**King Size**		**Occupancy**	Max 2 Adults + 2 Children OR 3 Adults with 1 Child OR 4 Adults	
Details	From here to infinity, with the Elite Suite's exceptionally designed infinity pool that adds the perfect touch in an already perfect holiday setting. Featuring a spacious, lavishly appointed bedroom and a cosy living room that brings an abundance of natural light with it, you will be charmed by sophistication and the simplicity of the design. The playfulness of sunlight and shadow makes everything more special, from relaxing with your favourite book to listening to the soft, calming sounds of the water.				
Technical info	Elite Suites are located in an adjoining building. With 48 sq.m they feature a bedroom with king size bed, seperate living area with a double sofa bed, air condition, free WiFi, SAT-TV, minibar (extra charge), free safe, coffee/tea making facilities with Espresso machine, bathroom with rain shower, hairdryer, robes and slippers, direct dial telephone (at extra charge), iron, iron board, Terrace with private Pool, sunbeds and wooden sunshade.				
9. Royal Senses Villa Sea View with infinity Private Pool	**View:**	Sea	area sq.m.: 84	**Outdoor Space**	Balcony & Terrace, Individual Pool (Sea water, heating available with extra charge)
Type of bed:	**King Size**		**Occupancy**	Max 2 Adults + 3 Children OR 3 Adults with 2 Child OR 4	
	The Royal Senses villa has the feel of an ultra luxurious home away from home. It offers a spacious master bedroom and a bright living room that extends to the outdoors and stunning panoramic views of the spectacular scenery that surrounds it. You will discover impeccable spaces thoughtfully created for solitude or time spent with family. To top everything off, add a majestic infinity swimming pool, which is the ultimate spot to unwind.				
Technical info	Royal Senses Villas Sea View with infinity private pool are built in maisonette style in an adjoining building, with 84 sq.m they feature a living room with sofa on the ground floor, a bedroom with king size beds on the first floor, air condition, free WiFi, SAT-TV, minibar (extra charge), free safe, coffee/tea making facilities with Espresso machine, 2 bathrooms with rain shower, hairdryer, robes and slippers, direct dial telephone (at extra charge), iron, iron board,, Terrace with private Pool, sunbeds, wooden sunshade and balcony. private car parking				

NOTE	All services are subject to change depending on resorts' operational needs, weather conditions etc.

The Royal Senses Resort & Spa Crete, Curio Collection by Hilton has established all the Health & Care - Covid Regulations.
Compliance to the recommendations by the World Health Organization (WHO) and Greece's Public Health Organization (EODY)